

Hello! Welcome to Agapé Physical Therapy! We are sincerely grateful to have this opportunity to serve and care for your needs. In order to make your first time with us more enjoyable, we have a list of information below to help prepare you for your first visit.

WHAT TO EXPECT:

- Upon arriving for your initial evaluation, you will be asked to fill out some paperwork if you haven't already printed the forms from this website and completed them.
- The receptionist will ask you for a prescription from the doctor and will need to make a copy of your insurance card if applicable.
- Your evaluation will last approximately 30-45 minutes with a Physical Therapist.
- Based on the findings of the evaluation and the Physician's recommendations, the physical therapist will make a recommendation for the number of follow-up visits per week.
- Your follow-up visits will be scheduled at the end of your evaluation.
- If applicable, you have the option to pay your co-payment at the beginning or end of each session. (We accept cash, checks, Visa, Mastercard, or Discover)

WHAT TO BRING:

- Please dress comfortably for your evaluation in loose fitting clothing. Shorts, athletic pants, tank-tops, and/or t-shirts are all appropriate depending on what part of the body we are evaluating.
- In some cases, you may begin treatment on the day of your evaluation, so please be prepared with sneakers.
- If you are able to print our forms from the website, please print the following, read thoroughly, complete prior to your visit, and bring with you on the day of your initial evaluation:
 - Patient registration
 - Financial policy
 - Patient medical history
- Please remember to bring a prescription for physical therapy from your physician if it hasn't already been faxed to one of our offices.
- We will need to copy your insurance card.
- In most cases, we will need a referral for physical therapy to be generated by your physician's office. If you are not sure if you need a referral for physical therapy, please call your physician's office to check.

OUR LOCATIONS:

We have three convenient locations at this time. Please choose the one that is best for you:

1. **Brockport:** 92 West Avenue, Brockport, NY 14420, 585-637-0790
2. **Chili:** 3313 Chili Avenue, Rochester, NY 14624, 585-889-7777
3. **Webster:** 865 Publishers Parkway, Webster, NY 14580, 585-671-3770
4. **Gates:** 880 Elmgrove Rd., Suite 2, Rochester, NY 14624, 585-247-8535

Please note: If you are a candidate for aquatic therapy, our pools are located off-site for both Chili, Gates, and Webster.

OUR HOURS OF OPERATION:

1. **Brockport:** Monday/Wednesday 7:15AM-8PM, Tuesday/Thursday/Friday 7:15AM-7PM
2. **Chili:** Monday – Thursday 7:15AM-8PM, Friday 7:15AM-7PM, Saturday 8:30AM-2:00PM
3. **Webster:** Monday/Wednesday 10AM-7:30PM, Tuesday/Thursday 7:15AM-7:30PM, Friday 10AM-6PM
4. **Gates:** Monday 7:15AM-7PM, Tuesday/Thursday 10AM-6PM, Wednesday 8AM-8PM, Friday 12PM-7PM

Please do not hesitate to contact us with questions. See you soon!